

### Method of Enterprise-Wide Migration

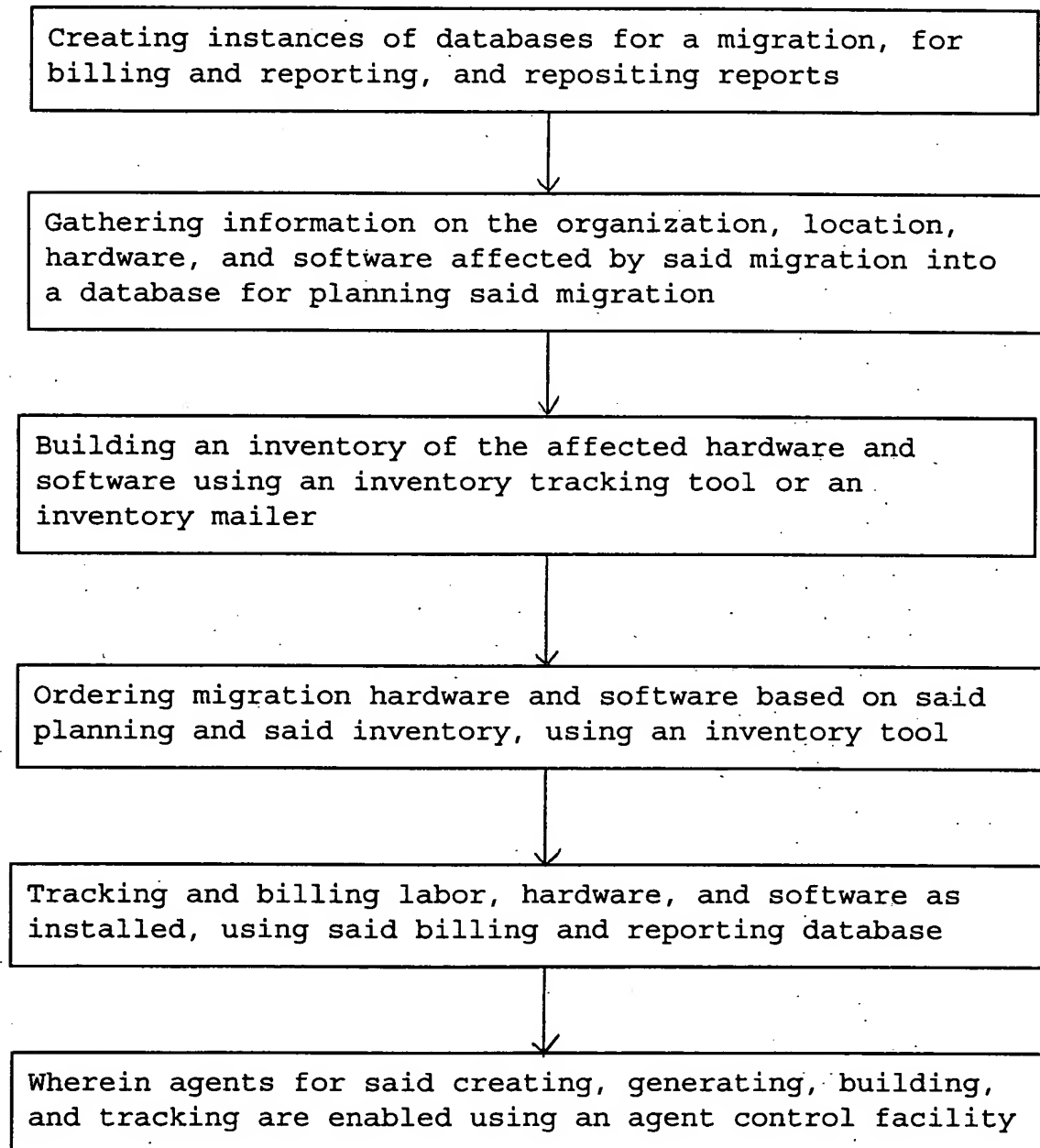


Figure 1

PROCESS	TOOLSUITE COMPONENT(S)
Workload planning	- Ethernet Migration Manager (EMM) database
Machine/client inventory information gathering	- Ethernet Migration Manager Inventory Tracking (EMMIT) tool - Mobile Ethernet Migration Manager Inventory Tracking (Mobile EMMIT) tool - Adapter By Exception (ABE) tool
Customer contact management	- Ethernet Migration Manager Inventory Tracking Mailer (EMMIT Mailer) database - Adapter By Exception Mailer (ABE Mailer) database
Deployable component inventory control and forecasting	- Ethernet Migration Manager (EMM) database
Labor tracking and billing	- Ethernet Migration Manager (EMM) database - Ethernet Migration Manager Billing and Reporting (EMM BAR) database
Deployable component tracking and billing	- Ethernet Migration Manager (EMM) database - Ethernet Migration Manager Billing and Reporting (EMM BAR) database - Ethernet Migration Manager Report Repository (EMM RR) database
Project reporting and measurements	- Ethernet Migration Manager (EMM) database - Ethernet Migration Manager Billing and Reporting (EMM BAR) database - Ethernet Migration Manager Report Repository (EMM RR) database
Database instance creation, management and configuration	- EMM Instance Manager (EMM IM) database - EMM Documentation and Rules (EMM DR) database
Centralized data processing agent execution	- EMM Agent Control (EMM AC) database
Client information organizational and location information	- Client information repository (INFO.NSF) database

Figure 2

TOOLSUITE COMPONENT	DESCRIPTION
Ethernet Migration Manager (EMM) database	A Lotus Domino database which contains one entry for each client and/or machine and/or device being effected by the migration. Each entry contains information about the owner, location, migration status, labor required, component(s) delivered, etc.
Ethernet Migration Manager Inventory Tracking (EMMIT) tool	A Windows executable which gathers information about a client and/or machine and/or device and transmits this information to EMM.
Mobile Ethernet Migration Manager Inventory Tracking (Mobile EMMIT) tool	A Windows executable (mailable to remote employees) which gathers information about a client and/or machine and/or device and transmits this information to the EMMIT Mailer.
Ethernet Migration Manager Inventory Tracking Mailer (EMMIT Mailer) database	A Lotus Domino database which contains one entry for each remote employee who has been sent the EMMIT Mailer tool.
Adapter By Exception (ABE) tool	A Windows executable (mailable to employees requiring migration upon demand) which gathers information about a client and/or machine and/or device and transmits this information to EMM.
Adapter By Exception Mailer (ABE Mailer) database	A Lotus Domino database which contains one entry for each remote employee who has been sent the ABE tool.
Ethernet Migration Manager Billing and Reporting (EMM BAR) database	A Lotus Domino database which contains in one place all information from all enterprise instances of EMM.
Ethernet Migration Manager Report Repository (EMM RR) database	A Lotus Domino database which contains all billing reports and snapshot datapoints to support delta billing process.
EMM Instance Manager (EMM IM) database	A Lotus Domino database which contains one entry for each enterprise instance of EMM. Instance status, geography, etc. information is managed here.
EMM Documentation and Rules (EMM DR) database	A Lotus Domino database which contains documentation and configurable rules common to all instances of EMM. It is used to automatically distribute updates of this information to all instances.
EMM Agent Control (EMM AC) database	A Lotus Domino database which contains one entry for each enterprise instance of EMM. A series of data processing agents may be enabled/disabled for all enterprise instances. This database also contains the data processing agent scheduling and performs the actual agent executions.
Client information repository (INFO.NSF) database	A Lotus Domino database which contains centralized employee organizational and location information for efficient use by other toolsuite components.

Figure 3